



**St. John the Baptist
Youth Activities Committee**

**YAC Protocol for Handling Athletic
Complaints**

1. To prevent possible problems or complaints, it is required that the coaches hold a meeting for athletes and parents at or before the first scheduled tryout/practice. The purpose of this meeting is to set the round rules and present the coaches goals and techniques, as well as answer any questions for the athletes of parents.
2. Should questions arise during a season and the Athletic Director is contacted by a parent or athlete, the Athletic Director should act as a good sounding board and request that this be discussed directly with the coach.
3. If the parent / athlete are uncomfortable talking to the coach, they must contact the Athletic Director who will contact the coach and try to mediate a solution to the problem. The Athletic Director will inform the YAC Chair of the problem and resolution.
4. If the Athletic Director is unable to resolve the problem, the full YAC Board can only consider the problem if it is first reduced to writing. The YAC Board will find a resolution.